Sunderland City Council

Person Specification

Job Title: Cleaner
Service: Neighbourhoods
Role Profile reference: Operational Services

Essential Requirements	Method of Assessment
Work related skills/knowledge	
Verbal Communication	Interview
Customer Service Excellence – able to delight customers, deliver high quality tailored services to meet needs and exceed expectations	Application Form / Interview
Experience/Education/Training	
Ability to develop knowledge or experience of: • Use of floor cleaning machines • Correct colour coding in cleaning • Correct use of cleaning chemicals	Application Form / Interview
Work related circumstances	
Listens to others and responds appropriately	Application Form / Interview
Works at a fast pace, coping well with higher levels of workload	Application Form / Interview
Ability to meet the travel requirements of the post	Application Form / Interview
Willingness to work unsocial hours	Application Form / Interview
Willingness to work hours that meet the needs of a trading organisation that is delivering services 7 days a week	Application Form / Interview
Commitment to Equal opportunities	Application Form / Interview